

# GENERAL Information

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## Shipping and Packaging

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All merchandise is packed to carrier standards and inspected before shipment. All shipping dates are approximate; a specific arrival date cannot be guaranteed. All orders are shipped upon completion and payment of any balance due.

EKITTA will not drop-ship to end consumer without prior approval.

Freight company accessorial charges, such as "call before delivery", high cost area, residential delivery or inside delivery, if required or necessary, will be added to the dock-to-dock prepaid freight charge.

Title of the product changes when the merchandise leaves EKITTA's dock. Any subsequent damage claim is the responsibility of the purchaser.

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## Care and Maintenance

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### Aluminum

Wash aluminum with a small amount of mild soap and a clean cloth with plenty of water.

PLANTERS - Interior placement containers are not intended for direct planting. Due to soil minerals and the chemicals used in the treatment of plants, it is strongly suggested that a liner be installed to prevent a reaction between the metal and the plant treatments. Each shipment includes a liner that may be cut to fit for the initial installation.

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### Painted Metal

The polyurethane painted finish does not require special maintenance. Regular dusting with a soft cloth or duster is usually sufficient. If a cleaning agent seems to be necessary, we suggest your using a mild detergent spray. We recommend you treat painted surfaces as you would the paint on your car. Never use any solvent based cleaners. This includes any of the alcohol based cleaners.

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### Wood

EKITTA wood products are protected by a stain-resisting finish. For normal cleaning, wipe surface with a soft, damp (not wet) cloth.

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## Specifications

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### Aluminum

The metal aluminum is a non-ferrous alloy that is light weight and resistant to corrosion. It can be finished to a natural silvery color protected by a clear coating.

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### Painted Metal Finishes

Painted finishes are polyurethane enamel coating with superior durability and excellent impact resistance. Paint finish samples listed are considered standard finishes. All other paint finishes require a price quote from EKITTA. An upcharge of \$275 NET per order will apply for each custom solid colored paint and \$350 for each custom metallic paint.

For planters with exterior exposure, a clear protective coating is applied; an upcharge of 7% is added to standard price.

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### Wood

The external wooden parts incorporated in EKITTA products are the highest grade of maple or cherry. These woods, like other natural materials, are subject to variation in grain and coloration. No guarantee will be made of an exact match to EKITTA finish samples.

Custom wood finish samples must accompany the purchase order. Orders specifying custom wood finishes will be scheduled for production upon receipt of an approved customer's custom wood sample match. An upcharge of \$150 NET per order will apply for each custom wood finish.

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