

GENERAL Information

Shipping and Packaging

All merchandise is packed to carrier standards and inspected before shipment. All shipping dates are approximate; a specific arrival date cannot be guaranteed. All orders are shipped upon completion and payment of any balance due.

EKITTA will not drop-ship to end consumer without prior approval.

Freight company accessorial charges, such as "call before delivery", high cost area, residential delivery or inside delivery, if required or necessary, will be added to the dock-to-dock prepaid freight charge.

Title of the product changes when the merchandise leaves EKITTA's dock. Any subsequent damage claim is the responsibility of the purchaser.

Care and Maintenance

Aluminum

Wash aluminum with a small amount of mild soap and a clean cloth with plenty of water.

PLANTERS - Interior placement containers are not intended for direct planting. Due to soil minerals and the chemicals used in the treatment of plants, it is strongly suggested that a liner be installed to prevent a reaction between the metal and the plant treatments. Each shipment includes a liner that may be cut to fit for the initial installation.

Painted Metal

The polyurethane painted finish does not require special maintenance. Regular dusting with a soft cloth or duster is usually sufficient. If a cleaning agent seems to be necessary, we suggest your using a mild detergent spray. We recommend you treat painted surfaces as you would the paint on your car. Never use any solvent based cleaners. This includes any of the alcohol based cleaners.

Stone

All stone is sealed with several coats of a penetrating sealer but there is no stone that is maintenance free. Normal "housekeeping" maintenance involves periodic washing with clean water and mildly alkaline cleaners.

With a cloth wetted with cleaning solution and water, wipe the surface in small overlapping sweeps, immediately rinse with clean water, and buff with a dry soft cloth. If desired, when the surface is completely dry, a top-dressing for use on marble to prevent staining and water-spotting may be applied.

All spills should be removed immediately and water-rinsed to remove all traces of the spill. If necessary, clean the surface as described above.

Although marble and granite are hard surfaces, they are not so hard that they don't scratch. Coasters should be placed under glasses, particularly those containing liquors or citrus juices; hot-plates under heated dishes; and place mats or felt bottoms under china, ceramics, silver, and objects to prevent scratching of the polished surfaces.

Proper care of the stone is important to maintaining its beauty.

Wood

EKITTA wood products are protected by a stain-resisting finish. For normal cleaning, wipe surface with a soft, damp (not wet) cloth.

Solid Surface

For day to day cleaning, warm soapy water is recommended. Rinse and towel dry to prevent spotting.